

# Bragd

The Art of Apprenticeships

T: 01173 258 676

[www.bragd.co.uk](http://www.bragd.co.uk)



## INFORMATION COMMUNICATIONS TECHNICIAN

**T**his apprenticeship will equip you with the critical skills needed to excel in a range of IT roles with three specialisms including Support Technician, Network Technician and Digital Communications Technician.

During your programme you will learn how to:

- Provide technical support to customers both internal and external through a range of communication channels and administer security access requirements
- Establish and diagnose ICT problems/faults using the required troubleshooting methodology & tools
- Install and configure relevant software and hardware as appropriate for mobile and desktop devices
- Support the roll out of upgrades or new systems or applications



### LEVEL 3

Combines online learning, virtual or classroom training and on-the-job experience to develop real world skills using innovative technology.



### 14 MONTHS

Taught and supported by experts followed by mentoring through to end-point assessment, completed in the last few months of the programme.



### 5 CORE MODULES

Five easy to follow modules teaching theory and practical applications, tailored towards the individual needs of the candidate.

Call Bragd now on 01173 258 676 or visit [www.bragd.co.uk](http://www.bragd.co.uk) for more information.

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## The Art of Apprenticeships

On successful completion of your apprenticeship, you will also gain the following qualifications:

- Level 3 Certificate in Networking and Architecture
- Award in Mobile and Operating Systems
- Award in Cloud Services
- Award in Business Processes
- Award in Coding and Logic.

You will have the option to apply for BCS membership and Professional RIT Tech registration.

## WHAT DOES 10:20:70 MEAN?

To give you the best possible apprenticeship experience, we use a 10:20:70 structure to plan your 'off-the-job' time as follows:

10% is made up of virtual or face-to-face workshops that provide an interactive 'kick start' to each topic

20% is made up of online study using our virtual learning platform as well as individual coaching and mentoring sessions and self directed learning

70% is made up of a range of 'knowledge-into-practice' work-based activities and projects, where we work with you to apply your new knowledge and skills in the real world.

This all prepares you for a smooth transition into your end point assessment. **What's not to like?**

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## AS PART OF YOUR PROGRAMME, WE WILL ALSO:

Develop you holistically as a person - building your confidence and giving you crucial career skills that will enable you to perform at your best - every time. These can include emotional intelligence, project management, effective communication and stakeholder engagement.

Our success rates talk for themselves but talk is cheap. It's the doing that counts and we can do.

Contact the Bragd team by emailing [hello@bragd.co.uk](mailto:hello@bragd.co.uk) or by calling 01173 258 676 to find out more.

[www.bragd.co.uk](http://www.bragd.co.uk).

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